Chapter -15: The particulars of facilities available to citizens for obtaining information, including the working hours of a library or a reading room, if maintained for public use

CESL maintains a website with URL https://www.convergence.co.in/. Citizens can visit this portal for obtaining the desired information as has already been described in various sections of the mandatory disclosures under the RTI Act.

Citizens can also choose to visit the CESL offices for desired information with prior intimation. They can meet the Public Information Officer(s) at the Corporate Office or other representatives through the CPIO, CESL. At this point in time, the company provides no facility of a library or a reading room for the public.